

Last updated – November 1, 2025

For managed services clients requiring specialized labor support as defined in terms of service. Does not apply to project work. Does not apply to Enclave One.

Category	Remote Hours Per Year Included w/ Subscription	Remote Rate (per hour) for overage	On Site Rate (per hour)
Technician	Unlimited	N/A	\$150
SOC Analyst	See Terms Of Service	\$200	\$240
Engineering	See Terms Of Service	\$250	\$300
Incident Response	See Terms Of Service	\$300	\$360
Advisory and Governance	See Terms Of Service	\$375	\$450

*Travel time for On Site visits is charged at .25x rate card.

**After hours work charged at 1.5x rate card.

***Emergency (<5 business days notice) services charged at 2x rate card.

Ariento's Terms Of Service can be found at <https://ariento.com/terms-of-service>